

National Runaway Safeline
3141B North Lincoln
Chicago, L 60657
1-800-RUNAWAY
www.1800runaway.org

The mission of the National Runaway Safeline (NRS) is to help keep America's runaway, homeless and at-risk youth safe and off the streets. Beginning as the National Runaway Switchboard, and now as National Runaway Safeline, NRS' capabilities and services have grown considerably. The 1-800-RUNAWAY hotline and 1800RUNAWAY.org online crises services are available 24-hours a day, 7 days a week and 365 days a year throughout the United States and its territories, including Puerto Rico, the U.S. Virgin Islands, and Guam. The organization serves as the federally designated national communication system for runaway and homeless youth.

Crisis Intervention

NRS operates a confidential 1-800-RUNAWAY hotline and 1800RUNAWAY.org online crisis service (live chat, emails, bulletin board) 24/7/365. **Texting** is now also another option for kids in crisis to connect at **66008**. NRS's team of staff and volunteers receive 40 hours of training to provide non-judgmental, non-sectarian and non-directive support, empowering callers to develop a plan of action to improve their situation.

Information & Referrals

A database of about 10,000 youth and family resources provides countless options for callers to access a myriad of services, such as counseling, shelter services, alcohol/drug treatment and child protective services.

Message Service

NRS maintains a message service for youth who want to relay a message but are not ready to communicate directly with their parent. NRS' message service is a less intimidating means for a youth to reestablish contact with their parent/guardian and often serves as the first step toward reunification. In addition, a parent may access the service to leave a message for his/her child.

Home Free

In partnership with Greyhound Lines, Inc., NRS helps reunite runaway youth with their families, or alternate living arrangement through a free bus ticket home. More than 15,000 youth have been reunited with families through the Home Free Program since 1995.

Online Resources

Our website, 1800RUNAWAY.org, has four main goals: to provide crisis intervention with one-on-one chats, emails or bulletin board postings, to direct calls to the hotline so that youth and families can receive verbal, individualized attention and support; to engage youth and families so they can access critical information before a runaway episode occurs; and to disseminate information about NRS, youth and runaways to the community.

To contact the National Runaway Safeline call: 1-800-RUNAWAY or 1-800-786-2929.
For Administration call: 1-773-880-9860

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National Center for Missing & Exploited Children

333 John Carlyle Street

Alexandria, Virginia 22314

1-800-THE-LOST (1-800-843-56780)

www.Missingkids.com

The National Center for Missing & Exploited Children[®] is a nonprofit whose mission is to help find missing children, reduce child sexual exploitation and prevent child victimization. Since 1984, we have offered information and services to victims, their families, law enforcement and the public.

Our work to find missing children includes:

- Operating a 24/7 national hotline, 1-800-THE-LOST[®] (1-800-843-5678) for tips and reports related to missing and sexually exploited children
- Creating and distributing billions of missing child posters
- Redistributing AMBER Alerts[®] to millions of people
- Rapidly deploying our team of retired law enforcement to assist in critical missing children cases
- Creating age-progressed photos to help search for children missing for 6 months or more
- Using forensic technology and facial reconstructions to search for the identities of deceased child victims
- Connecting victims' families to therapeutic and peer support

Our work to reduce child sexual exploitation includes:

- Operating the CyberTipline[®], the centralized reporting system in the U.S. for child sexual exploitation
- Analyzing millions of reports and providing information to law enforcement that can help stop the victimization of a child
- Working with law enforcement to identify and rescue children in sexually abusive images and videos
- Helping locate victims of child sex trafficking and providing some of the essentials they need to begin their recovery
- Assisting law enforcement with tracking non-compliant sex offenders

Family Services

For families with a missing or sexually exploited child, we provide crisis intervention and local counseling referrals to appropriate professionals. Our Team HOPE program connects families with peers who've had similar experiences and can offer coping skills and compassion. When a missing or sexually exploited child is recovered, we help families with the reunification process, including mental health services and travel assistance.

Victim Services

We work, both before a child is recovered and after they are back home, to ensure that victims of child sex trafficking have access to the recovery services and support they need, especially in cases where the trafficked child is missing from the child welfare system and does not have a family to return to following recovery.

Our work to provide training and education includes:

- Creating safety education programs for children – KidSmartz[®] and NetSmartz[®] – based on our experience and data

- Training law enforcement and other safety and child-serving professionals who work on cases of missing and sexually exploited children
- Providing child safety tools, including Safety Central, a free digital Child ID app

NCMEC is ready to provide support and assistance to you and your family. Call 1-800-THE-LOST (1-800-843-5678)